

FRIENDS OF RYAN

YOUR TICKET GUIDE

2026 Summer Social
Sat, July 25 • 2–7 PM
Seaport Pier, North Wildwood NJ

Everything you need to find your ticket, get through the door, and pass a ticket to a friend — in five short pages.

BEFORE YOU LEAVE THE HOUSE

- ☐ You know the email address you bought with
- ☐ Your ticket QR is open, in Wallet, or in your email
- ☐ Any tickets for friends have been transferred to them

- p2** Find your tickets
- p3** Get in at the door
- p4** Send a ticket to someone else
- p5** Questions & who to ask



VIDEOS & HELP

friendsofryanalumni.org/help

1. Find your tickets

Every ticket on your account lives in one place: the **My Tickets** tab of your dashboard.

1 Go to your dashboard

Open **friendsofryanalumni.org/dashboard** — or scan the code on the back page.

2 Sign in with the email you bought with

That is the email your confirmation arrived at. Forgot the password? Use **Lost your password?** on the sign-in screen — the reset arrives in about a minute.

3 Open **My Tickets**

You will see one row per ticket, with the event, the ticket type, and the order number.

Your tickets 3			
EVENT	TICKET TYPE	ORDER	TRANSFER
2026 Summer Social Jul 25, 2026	General Admission	#99999	Transfer
2026 Summer Social	General Admission	#99999	Transfer

WHAT YOU SHOULD SEE — one row per ticket. This account holds three General Admission tickets for the 2026 Summer Social. Scroll the row sideways on a phone to reach **Show QR** and the Wallet buttons.

BOUGHT FOR THE WHOLE FAMILY?

All of the tickets sit on the buyer's account — that is normal. You can either walk in together and have them all scanned from your phone, or send each person their own (page 4).

2. Get in at the door

Any one of these three gets you in. Pick whichever is easiest — they all carry the same QR code.

- 1 From your phone: tap **Show QR****
In **My Tickets**, each row has a **Show QR** button. Turn your screen brightness up — it scans much faster.
- 2 From Apple or Google Wallet**
Each row also has an **Add to Apple Wallet / Google Wallet** button. Add it once at home and your ticket is on your lock screen at the door.
- 3 From your confirmation email**
The email you received when you bought has the same QR code. No sign-in needed — just open the email at the gate.

AT THE GATE

Hold the code up and let a volunteer scan it. **One scan per person.** If you are walking in with family on your phone, stay together and let them scan each ticket in turn.

PHONE DEAD? NOTHING TO SHOW?

Do not worry and do not buy a second ticket. Go to the ticket table — a volunteer can look you up by **your name, your email, or your order number** and check you in by hand.

IF YOU STILL NEED A TICKET

Tickets are on sale right up to and during the event. Scan the **Need a Ticket?** board at the entrance, or buy at the ticket table — card, tap-to-pay, and cash all work.

3. Send a ticket to **someone else**

Bought tickets for friends, or cannot make it yourself? Transfer the ticket and it becomes theirs — on their phone, in their name.

1 Open **My Tickets** and press **Transfer**

Each ticket row has its own **Transfer** button. The form opens directly underneath that row.

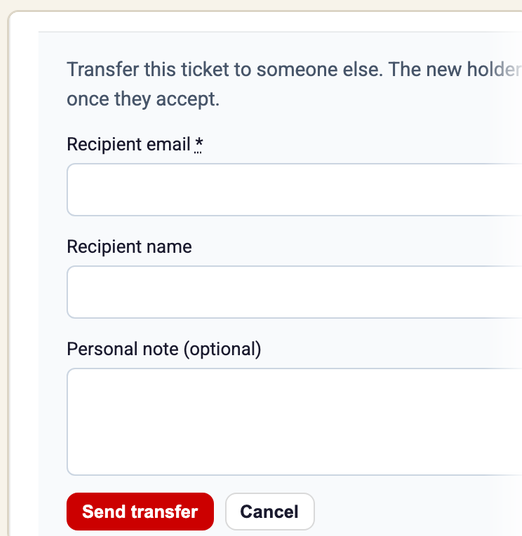
2 Fill in the recipient

Recipient email is required — double-check the spelling, that is where the ticket goes.

Recipient name and **Personal note (optional)** are optional.

3 Press **Send transfer**

They get an email with a link to claim the ticket. **Once they accept it**, it becomes theirs and your old QR stops working — so the same ticket can never be used twice.

A screenshot of a mobile app's ticket transfer form. The form is titled "Transfer this ticket to someone else. The new holder once they accept." and contains three input fields: "Recipient email *", "Recipient name", and "Personal note (optional)". At the bottom of the form are two buttons: "Send transfer" (in red) and "Cancel" (in white).

THE TRANSFER FORM — it opens beneath the ticket you picked. Only **Recipient email** is required; finish with **Send transfer**, or back out with **Cancel**.

SENT IT AND NOTHING SEEMS TO HAVE HAPPENED?

Until they accept, the ticket is still yours and still works — a waiting transfer does **not** stop anyone getting in. Ask them to check their spam folder. If they never accept it, just bring them to the ticket table and a volunteer will check them in by name.

4. Questions & who to ask

I cannot sign in — it does not know my email.

Try the exact address your confirmation email arrived at; many people have more than one. Still stuck? Bring the confirmation email to the ticket table and a volunteer will find you.

I bought several tickets but only see one row.

Scroll the list — each ticket is its own row. If some are genuinely missing, come to the ticket table with your order number.

I sent a transfer to the wrong email.

Do not send another. Come to the ticket table — staff can sort out the ticket on the spot.

Do I need to print anything?

No. Your phone is enough. Printing the QR from your confirmation email works too, if you prefer paper.

Can I get a refund?

Refunds are handled by the event team, not from your dashboard. Ask at the ticket table or use the contact link below.

Is my ticket still good if I bought it months ago?

Yes. Tickets do not expire before the event, and a ticket someone transferred to you is exactly as valid as one you bought.

ON THE DAY

Ticket table staff can look you up, check you in by hand, sell you a ticket, and fix transfers. If something looks wrong, ask before buying again — it is almost always fixable at the table.



WATCH INSTEAD OF READ

The help centre has short videos for every step in this guide — finding your dashboard, transferring a ticket, and adding a ticket to your wallet.
friendsofryanalumni.org/help